Web Browser Technical Specifications for Use of Connect HIE

White listing through Allina is required to access the HIE
URL for HIE https://www.connecthie.org
Browsers to use: Chrome, Firefox, IE 10 or 11, Safari
- IE8 and IE9 you might experience some display and operational glitches because these older versions do not fully support the technologies used to create modern web pages

Modal Viewing – PDF's
You need a plugin that supports PDF's, most likely adobe. We don't require anything specific and leave it up to the browser to handle.
"application/pdf"

If you use Firefox, apply this setting to view PDF documents: Preview in Firefox. Go to about > preferences > Applications > find Portable Document Format (PDF) and select Preview in Firefox.

Non Modal Viewing
These two MIME types are turned into attachments and downloaded. That is left to the OS discretion for document viewing, i.e. Microsoft Word or Open Office.
"application/rtf"
"application/msword"

To Set your default programs
1. Open Default Programs by clicking the Start button , and then clicking Default Programs.
2. Click Associate a file type or protocol with a program.
3. Click the file type or protocol that you want the program to act as the default for.
4. Click Change program.

Modal Viewing – Non PDF
These are displayed in an iframe within the browser as supported by the browser. There are no plugin specified by the code, just calls out to the browser.
"text/plain"
"text/html"
"image/gif"
"image/jpeg"
"image/png"
"application/xml"

Note: - MIME types not listed will get an unsupported error message pop up

Print Settings for Reports

For reports to print correctly in Connect HIE, your web browser must be set to print background colors and images. Instructions are provided below for several popular web browsers, but are subject to change by the browser's manufacturer.

Chrome: Click the icon to the right of the box for web addresses. This opens the Customize and Control menu. Choose Print, the fill the Background colors and images checkbox in the settings on the left side of the screen. Click the red X icon in the upper-right corner of the Print window to close the menu and save this setting.

Firefox: In the menu bar, choose File > Page Setup, fill the Print Background Colors and Images checkbox, and then click the OK button.

Internet Explorer: In the menu bar, choose File > Page Setup, fill the Print Background Colors and Images checkbox, and then click the OK button.

Safari: Choose Safari form the print options pop-up menu (the menu within a separator bar), and then select Print backgrounds.